

Superior Energy, LLC

Serving All Your Propane Needs



Introducing POMG to Our Most Valuable Consumers. This means YOU!

Welcome to Superior Energy's first issue of **The POMG (PEACE OF MIND GUARANTEED) Report!** In our more than 70 years of servicing the state of Connecticut, we wanted to officially thank you for your patronage and support. You continue to motivate our team to provide the best service, highest value and fairest price for propane in the Northeast. And we wanted you to know that POMG comes absolutely free to all our customers.

What is POMG? At Superior Energy, we call our customer service POMG – its your peace of mind guaranteed. In a world of robo-calls and drive by service, Superior Energy still operates as a full-service, family-owned business. Our certified technicians and dedicated sales and support staff strive to achieve 100% customer satisfaction, 100% of the time.



In the event something goes wrong with your external equipment or propane delivery, Superior Energy doesn't make excuses, charge you enormous fees or avoid your calls. In fact, you can call us anytime 24/7/365 to report a problem to us toll free at 800-242-0427. We guarantee you'll speak to a live person. If you leave a message, we'll call you back in less than 15 minutes. What other gas company can promise that?

So next time you get a call from one of those "other" guys who promises to lower your energy bill, ask yourself what POMG means to you. Whether you are a homeowner, food service facility, propane reseller or university, we are here to provide propane with no-hassle, no worry service. Now that you've officially met POMG, please read on to find

out why propane is so good at being "green" and learn about an exciting event coming up to help fight breast cancer.



Our involvement in charitable organizations is just as important to us as our customers. At Superior, we donate our time and resources to many charities throughout the year, including the **Shriners Hospitals, The Masonic Charities, Channel 3 Kids Camp, and the American Breast Cancer Foundation.** In addition to POMG, you have yet another reason to feel good about choosing Superior Energy. At Superior Energy, we believe in sending out positive energy each and everyday. We'll see you on the road!

Sincerely,
The Staff at Superior Energy, LLC

Ride, Sally, Ride

For every gallon of propane delivered by our pink truck Superior Sally (pictured at left), we make a donation to The American Breast Cancer Foundation. You can request a delivery from Sally at www.PropaneCT.com.

Green is as green does

Many of you know that propane saves money when compared to oil. What you may not know is that propane is an approved "alternative clean fuel," as listed in the 1990 Clean Air Act as well as the National Energy Policy Act of 1992. Propane emits less carbon dioxide per Btu than gasoline, heating oil, coal, kerosene, jet fuel and diesel fuel when burned, making it an extremely clean burning fuel. It also has the following benefits:

- ✓ Propane does not contribute to global warming and is not considered a greenhouse gas.
- ✓ Propane is not damaging to fresh or saltwater ecosystems, underwater plant or marine life.
- ✓ Spilled propane is not harmful to groundwater, keeping our drinking water safe.
- ✓ Propane vapor will not cause air pollution.
- ✓ Propane vapor is not harmful if accidentally inhaled by birds, animals or people. (source: www.Propane101.com).





Multi-Use Propane

More homebuilders are choosing to install propane tanks to increase the value of their properties and promote eco-friendly living. When underground installation of a propane tank is not a viable option, simple landscaping is often used to cover the structure and make it virtually unnoticeable. Either way, propane makes for a safer, reliable and ease-to-deploy home energy solution. For grilling food, drying clothes, heating pools and generating hot water, propane in the home has a number of uses.



Many consumers are making the switch from electric appliances to those run on ultra-clean burning propane. While consumers can shop and purchase their own propane-powered appliances, consumers should be aware of the specific requirements of their existing systems (vented/non-vented gas dryers, etc.). Each propane-powered appliance selected must meet the exact specifications for which it was intended.

Superior Energy sells, installs and repairs brand name propane room heaters, water heaters, gas log fireplaces, gas clothes dryers, pool heaters, grills and more. Let the experts at Superior Energy find the most economical, energy efficient appliance that meets your exact specifications. We do it all – from sales to installation to propane delivery to running gas lines. Call us for more information at 860.875.6221.

Taxes – The good news

The bad news: April 15th will be here sooner than you think. The good news: President Obama and former President George W. Bush have enacted legislation that contains several positive provisions for propane, including high priority propane tax credit extensions, which could benefit your 2009 and 2010 taxes. An overview of these benefits are provided by the National Propane Gas Association at www.npga.org/files/public/Advocacy%20One-Pager%20031609.pdf. We aren't tax experts, so make sure you consult this material with an experienced tax preparer.

Motoring for a cure



According to the American Cancer Society, one in eight women in the United States will develop breast cancer during her lifetime. At Superior Energy, we are all too familiar with these statistics. Like many of our customers, we have had someone close to us be diagnosed and ultimately succumb to this disease.

Join Superior Energy on October 2, 2010 for its Second Annual Poker Run to benefit the [American Breast Cancer Foundation](http://www.AmericanBreastCancerFoundation.org).

We've teamed up with TSI Harley Davidson and Trantolo & Trantolo to make this year's motorcycle event the best ever! Last year, we had 75 attendees and this year our goal is to reach 100 or more. We encourage you to ride alongside us for a day of sharing, empowerment and fun. For more information, call us at 860-875-6221.

Final Bullets

✦ You can now pay your bill online through our secure server using Visa, MasterCard, American Express, or Discover. Visit us on the Web at www.PropaneCT.com to fill out the form. It's that simple.



✦ Check out select merchandise on sale now at www.PropaneCT.com/specials.

✦ Earn Free Gas by referring friends and family. Sign up at www.PropaneCT.com/star.html.

✦ We'd love to hear from you. Send questions & comments to info@PropaneCT.com or call us at 860-875-6221. 📧